

Dear Guest,

Welcome to The Cove Rotana Resort.

Please find enclosed the entitlement details of your All-Inclusive Package

We wish you a pleasant stay with us.



**The Cove Rotana Resort recycling program:** We love to recycle your plastic bottles and cans, we have recycling bins in public areas for you to keep it. If you have recyclables in guestroom, we request you to keep it aside and do not dispose it inside the bins, our colleagues will collect it during turndown.

**Maintain a good life for friendly animals around the resort:** please refrain from touching and feeding our animals. We have feeding program for our cats and fish in the resort

**Join us in conserving water and energy** by minimizing the replenishment of your towels and linens

**Your safety is important to us,** we kindly request you to please adhere to our Health and Safety rules around.



Follow us @thecoverotanaresort



P.O. Box 34429,  
Ras Al Khaimah,  
United Arab Emirates  
T: +971(0)7 206 6000,  
F: +971(0)7 2066200,  
cove.resort@rotana.com



Rotana.com

## Your package

- Breakfast, lunch & dinner in the All-day dining restaurant **Cinnamon & Veranda**.
- All-Inclusive beverages will be served 24 hours in designated outlets. Please refer to outlets operating hours. (Alcohol service is not available from 02:00 to 11:00 as per law).
- Outlets **not** included in All-Inclusive package are: Minibar, Room Service, Basilico & Sunset Ice Café.
- All-Inclusive package starts at **15:00hrs on the check-in day** & ends on the day of **departure at 12:00 noon**
- Any All-Inclusive beverage consumption will be billed with **"zero"** amount which we kindly ask you to **sign** for internal control purposes.
- All-Inclusive guests may order one beverage at a time served by the glass, guest may reorder when required.
- Any consumption aside from your All-Inclusive package entitlement will be considered as extra charge.
- Extra charges can be closed to your room bill and settled on the departure day, when keeping a deposit in your room account at the Front Desk or can be settled directly by cash/credit card upon consumption.
- Due to hygienic and health measures, food from outside is prohibited inside the Resort premises. Food & beverage items are for consumption in the restaurants/bars only and cannot be taken outside.
- Venues and operating time may change, please contact the Resort to obtain updated information about the availability of the Resort's facilities and services.
- Meals at respective outlets are subject to availability.

## All-Inclusive beverages

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### Non-alcoholic beverages:

#### Soft drinks:

Pepsi, Diet Pepsi, 7up, Diet 7up, Mirinda, Tonic Water & Ginger Ale.

#### Chilled juices:

Orange, Apple, Pineapple, Grapefruit & Tomato.

#### Hot beverages:

English breakfast tea, Earl grey tea, Green tea, Chamomile tea, Filtered coffee, Espresso & Cappuccino.

### Alcoholic Beverages:

#### Wine:

Hardys Stanley Claret Red Wine & Hardys Stanley Chablis White Wine.

#### Beers:

Beck's & Carlsberg

#### Selected House Pouring Spirits:

Gin, Tequila, Whisky, Vodka, Rum, & Brandy.

#### Long drinks:

Combination of above listed spirits with any of the listed soft drinks or chilled juices.

#### Cocktails:

Gimlet, Tequila Sunrise, Piña Colada, Whisky Sour, Brandy Creamer, Long Island Iced Tea, Cuba Libre, Screwdriver & Tom Collins.

### Cinnamon, Veranda & Basilico Dress Code:

Swimwear is not allowed.  
Smart casual wear mandatory



## Restaurant & Bars

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#### Cinnamon Restaurant:

Breakfast from 7:00 to 10:30  
Lunch from 13:00 to 15:00  
Dinner from 18:30 to 22:00

#### Veranda Restaurant:

Breakfast from 7:00 to 10:30  
Lunch from 13:00 to 15:00  
Dinner from 18:30 to 22:00  
All-Inclusive beverage service from 11:00 to 22:00

#### Veranda Pool Bar

All-Inclusive beverage service from 09:00 to 19:00

#### (Alcohol service from 11:00)

#### Village Lounge Bar

Daily from 09:00 to 01:00

#### Basilico Restaurant: (Chargeable- 25% discount)

Lunch from Saturday to Thursday 12:00 to 15:00  
Friday Brunch from 13:00 to 16:00  
Dinner daily from 18:00 to 22:45

#### Breakers Beach Bar:

All-Inclusive beverage service from 09:00 to 19:00

#### (Alcohol service from 11:00)

Beverages service from 19:00 to 21:00 (Chargeable)  
Food service from 12:30 to 21:00 (Chargeable)  
Shisha services from 14:00 to 21:00 (Chargeable)

#### Sunset Pool Bar:

All-Inclusive beverage service from 09:00 to 19:00

#### (Alcohol service from 11:00)

Food service from 12:30 to 21:00 (Chargeable)  
Shisha service from 15:00 to 21:00 (Chargeable)

#### Laguna Bay Pool Bar:

All-Inclusive beverage service from 09:00 to 19:00

#### (Alcohol service from 11:00)

Food service from 12:30 to 19:00 (Chargeable)

#### Breeze Bar:

All-Inclusive beverages service - 24 hours (Alcohol service is not available from 02:00 to 11:00 as per law)  
Food service from 15:00 to 01:00 (Chargeable)  
Shisha services from 15:00 to 01:00 (Chargeable)

#### In-Room Dining: (Chargeable)

24 Hours.

#### Sunset Ice Cafe: (Chargeable- 25% discount)

Daily from 11:00 to 19:00

## Recreational Facilities

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#### Bodylines Health Club:

24 Hours

#### Avitane Spa: (Chargeable)

Daily from 10:00 to 21:00

#### Flippers Kid's Clubs:

10:00 to 20:00

Temporarily closed (Due to Covid19)

#### Beach:

Daily from 07:00 to sunset

#### Sunset Pool:

From 07:00 to sunset

#### The Village Pool:

Daily from 07:00 to sunset

#### Aqua Fun:

From 10:00 to sunset (Closed from 13:00 - 14:00)

#### Laguna Pool:

Daily from 07:00 to sunset

For adults only- 16 years and above

## Check-in & out

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Check-in time: 15:00

Check-out time: 12:00

Late check-out: Chargeable (subject to availability)

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For internal transportation via buggy or vehicle, kindly dial "0". It may take 15-20mins.